

# TECH HY VC Privacy Policy

# Privacy Policy

TECH HY SDN. BHD. (the “Company” or “TECH HY” or “TECH HY VC” or “TECH HY Venture Club”)

**THIS IS AN IMPORTANT DOCUMENT. PLEASE READ IT CAREFULLY.**

## 1. General

1.1. This Privacy Policy forms an integral part of TECH HY’s Terms of Use (the “TOU”). Unless otherwise specified herein, terms used in this Privacy Policy carry the same meanings as those in the TOU.

1.2. This Privacy Policy outlines how TECH HY Operators collect, use, process, disclose, share, transfer, and protect personal information obtained from users through techhy.me and its partners (hereinafter referred to as “techhy.me”, “Ourselves”, “the Website”, “We”, “Us”, “Company”, or “TECH HY”). Personal information refers to any data that identifies or can be used to identify an individual. We collect certain personal information from users when required by applicable laws, government orders, or when it is relevant to our specified purposes.

1.3. This Privacy Policy applies to all users of the techhy.me website, mobile applications, and other related services. By visiting techhy.me—whether or not you register for or log into our services—you acknowledge, understand, and consent to the practices described in this Privacy Policy. We will not use your personal information for purposes not outlined here or in the TOU (or other TECH HY business rules) without notifying you beforehand and obtaining your consent.

1.4. When you interact with our Website, we may collect the following categories of personal information:

- **Information You Provide to Us:** For registration and account creation (referred to as an “Interface” or “Account”), you will need to provide your email address. You may also receive an invitation to register via the email used to create your Interface.
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## 2. Accuracy of Interface Information

2.1. You must provide accurate, complete, and up-to-date information for your Interface and agree to update it as needed to maintain its accuracy. Failure to do so may result in the suspension or termination of your Interface.

2.2. You agree not to share your Interface password with anyone and to notify us immediately at [i@techhy.me](mailto:i@techhy.me) of any unauthorized use. You are responsible for all activities under your Interface, whether you are aware of them or not. To enhance security, we recommend using strong, unique passwords and enabling two-factor authentication (if available).

2.3. **Communications with Us:** We collect personal information such as your email address, phone number, or mailing address when you request information about our services, subscribe to our newsletter, or communicate with us.

2.4. **Interactive Features:** We may offer features like forums, blogs, chat and messaging services, and social media pages. Information you submit through these features may be collected by us or others. Content posted in public sections is considered “public” and not subject to the privacy protections outlined here. By using these features, you accept the risk that third parties may view and use your information for their own purposes.

2.5. **Information Collected Automatically:** Details about automatic data collection are provided in Section 3 below.

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## 3. Automatic Data Collection

3.1. We may automatically collect information when you use the Website, including your registration date, Internet Protocol (IP) address, user settings, MAC address, cookie identifiers, mobile carrier, browser and device details, operating system, location information (including inferred location from your IP address), Internet service provider, pages visited before, during, and after using our services, clicked links, interaction frequency and duration, and other usage data. This information may be linked to your account or other devices.

3.2. **Cookies, Pixel Tags/Web Beacons, and Analytics Information:** We and third-party partners providing content, advertising, or functionality may use cookies, pixel tags, local storage, and similar technologies (“Technologies”) to collect information automatically.

3.3. **Cookies:** These are small text files stored in your browser to record preferences. You can block or delete cookies via your browser settings, but this may affect Website functionality. For more details, refer to our Cookie Policy (#) (if available).

3.4. **Pixel Tags/Web Beacons:** These are embedded codes that track engagement, such as page visits or advertisement clicks. We may also use web beacons in emails to monitor whether they are opened, acted upon, or forwarded.

3.5. **Analytics:** We may use Google Analytics or other providers to gather and analyze Website usage data. Learn more at [www.google.com/policies/privacy/partners/](http://www.google.com/policies/privacy/partners/). To opt out of Google Analytics tracking, visit <http://tools.google.com/dlpage/gaoptout>.

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## 4. How We Use Automatic Collection Technologies

4.1. We and third-party partners use Technologies for the following purposes:

- **Operationally Necessary:** To enable access to our Website, applications, and tools, detect irregular behavior, prevent fraud, enhance security, and support functionality.
- **Performance Related:** To evaluate Website performance and understand user behavior through analytics.

- **Functionality Related:** To provide enhanced features and improve your experience on the Website.

4.2. **Personal Information Use:** TECH HY uses your personal information for various business purposes, including:

- **To Provide Services or Information Requested:**
  - Initiating contracts with you.
  - Processing payments or financial information for service use.
  - Responding to inquiries, comments, or requests.
  - Granting access to specific Website areas and features.
  - Addressing customer or technical support requests.
- **Administrative Purposes:**
  - Pursuing legitimate interests like direct marketing, research and development, network security, and fraud prevention.
  - Measuring engagement with our services.
  - Developing new products and services.
  - Ensuring quality control and safety.
  - Communicating about your Interface, Website activities, or Privacy Policy updates.
  - Preventing or prosecuting illegal activities and enforcing agreements.
  - Complying with legal obligations.
- **Marketing Our Products and Services:** We may use your information to customize and deliver content or advertisements via email campaigns, custom audience ads, or personalized advertising (including cross-device tracking), as permitted by law. To opt out or ask questions about our marketing practices, contact us at [i@techhy.me](mailto:i@techhy.me).
- **Consent:** We may use your information for other purposes disclosed at the time of collection or with your consent.
- **De-identified and Aggregated Information Use:** We may create de-identified or aggregated data (e.g., demographic or location trends) for research, analysis, analytics, or other lawful purposes. Such data is not personal information.

4.3. **Legal Bases for Processing:**

- **Consent:** We rely on your consent (as per the TOU acceptance) to process your personal information.
- **Compliance with Legal Obligations:** We may process data to meet legal requirements.
- **Performance of a Contract:** Processing may be necessary to fulfill our service agreements with you.

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## 5. Disclosing Your Information to Third Parties

5.1. TECH HY does not share, sell, rent, or loan personal information to independent third parties except as necessary for purposes outlined in this Privacy Policy. We may disclose your information to external parties if we believe, in good faith, it is required to:

- Comply with law enforcement, national security requests, or legal processes (e.g., court orders or subpoenas).
- Protect your, our, or others' rights, property, or safety.
- Enforce our policies or contracts.
- Collect owed amounts.
- Assist in investigating or prosecuting suspected or actual illegal activities.

If prohibited by law or legal process, we will not notify you prior to such disclosures.

5.2. We may share your personal information with:

- **Service Providers:** Third parties performing tasks like payment processing, data analysis, or customer support on our behalf. These providers are contractually bound to safeguard your data and use it only for our specified purposes.
- **Affiliates and Partners:** For operational needs, provided they maintain equivalent data protection standards.
- **Other Organizations at Your Instruction:** You may direct us to share your information (including biometric data) with third parties for their own purposes. Once shared, their privacy policies apply, and we are not responsible for their practices. This disclosure is at your own risk.

5.3. **Disclosure in Mergers, Sales, or Asset Transfers:** Your information may be transferred as part of a merger, acquisition, bankruptcy, or similar transaction, as allowed by law or contract.

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## 6. International Data Transfers

6.1. Your information may be transferred, processed, and stored outside TECH HY's jurisdiction, including in regions with different data protection laws. We strive to protect your data in line with applicable laws, using safeguards like Standard Contractual Clauses where necessary. For more details, contact us at [i@techhy.me](mailto:i@techhy.me) (<mailto:i@techhy.me>).

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## 7. Your Choices

7.1. **General:** You may have the right to opt out of certain uses of your personal information.

7.2. **Email Communications:** Use the unsubscribe link in our emails to stop receiving promotional messages. Transactional emails (e.g., about services you've requested) will continue, as will non-promotional notices (e.g., TOU updates), which you cannot opt out of.

7.3. **Mobile Devices:** Opt out of push notifications or precise location tracking by adjusting your mobile device settings.

7.4. **Data Preferences:** Manage your preferences for targeted advertising or analytics by contacting us at [i@techhy.me](mailto:i@techhy.me) (<mailto:i@techhy.me>).

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## 8. Individual Rights in Personal Information

8.1. We do not "sell" your personal information under the E-Consumer Privacy Act.

Depending on applicable law, you may have the right to:

- Confirm whether we process your personal information.
- Access or obtain a copy of your personal information.
- Request an electronic copy of your data or its transfer to another entity ("data portability").
- Object to our processing of your information.
- Restrict certain uses of your information.
- Correct inaccurate or incomplete information.

- Withdraw your consent.
- Request erasure of your information, subject to legal exceptions.

8.2. To exercise these rights, email us at [i@techhy.me](mailto:i@techhy.me) (mailto:i@techhy.me). We will process requests per applicable laws, verifying your identity for security. Responses will be provided within 30 days, or we will notify you if more time is needed.

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## **9. Data Retention**

9.1. We retain personal information as long as necessary to fulfill its collection purpose, resolve disputes, establish legal defenses, conduct audits, pursue business goals, enforce agreements, or comply with laws.

9.2. If your account is inactive for 10 years, we will delete your data, including from backups where feasible. Retention periods may vary based on legal or processing requirements.

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## **10. Security of Your Information**

10.1. We implement measures like encryption and access controls to secure your information per this Privacy Policy. However, no system is fully secure, and we cannot guarantee absolute protection. We are not liable for unauthorized disclosures to the extent permitted by law.

10.2. By using our Website, you agree to electronic communications about security, privacy, or administrative matters. In case of a breach, we may notify you via the Website, email, or mail.

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## **11. Children's Information**



11.1. Our services are not intended for children under 18 (or as required by local law), and we do not knowingly collect their personal information. If a child provides data without parental consent, contact us at [i@techhy.me](mailto:i@techhy.me) (<mailto:i@techhy.me>). We will delete such information and terminate the account if collected in violation of applicable law.

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## 12. Contact

12.1. For questions about this Privacy Policy, email us at [i@techhy.me](mailto:i@techhy.me) (<mailto:i@techhy.me>).

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## 13. Terms of Use

13.1. By creating and using an account on [techhy.me](https://techhy.me), you confirm you have read and agree to our [Terms of Use](#).